

Juniper

Network News

January 2024

Dear Providers,

Happy New Year! We are looking forward to an exciting year. Thank you for showing up strong already in 2024. We have 50 classes scheduled in January. As the result of our growth in the last year, be ready for more news in 2024 about our Diabetes Prevention Program (DPP), Community Care Hub Model, Social Determinants of Health data collection and Juniper marketing. In fact, you will be receiving a welcome packet in the mail this month from our wonderful marketing department.

Please see the updates and news items below. We know these newsletters can get lengthy, and we appreciate you taking time to read through them. Our goal is to send fewer emails and consolidate information in the newsletter whenever possible.

Thank you for being a 2024 provider. We are honored to work with such a dedicated group of changemakers!

In gratitude,
Rachel and Stacy

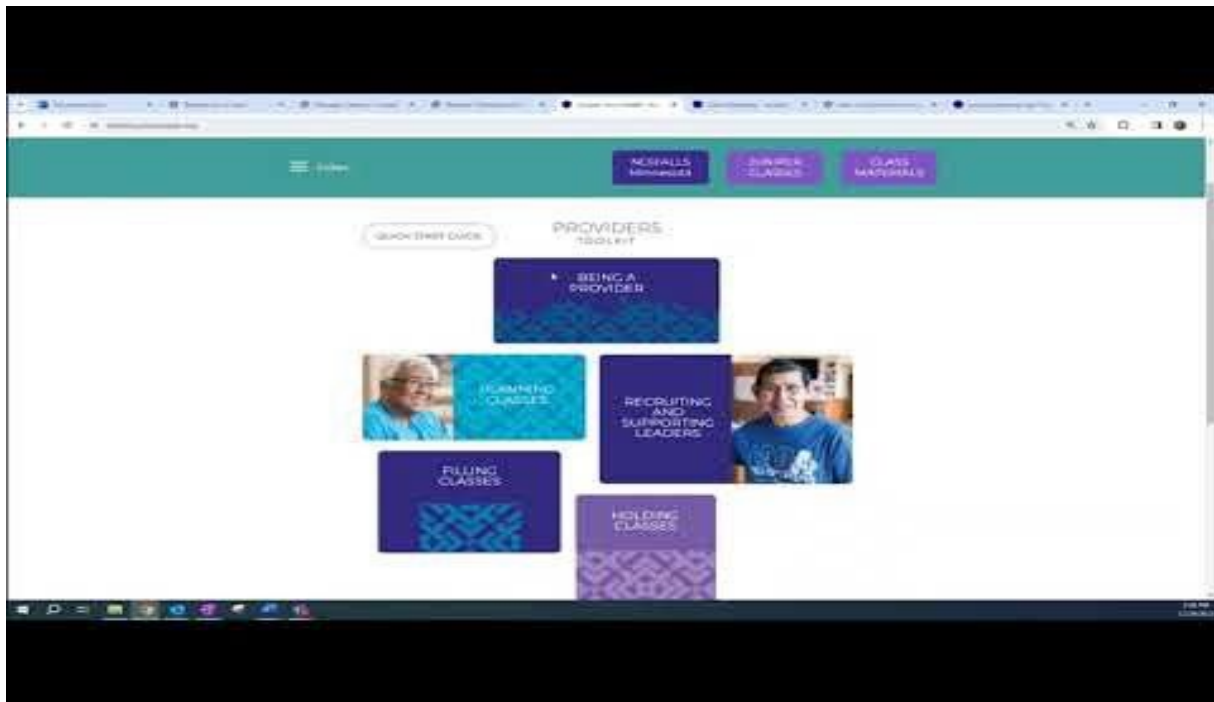
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Training for Legal Form Collection Change

We closed out 2023 with an email outlining our new legal form collection process. We hope that the changes result in fewer forms to collect and upload with built-in MIS defaults to ensure legal compliance. Below are answers to some common questions about the changes we have received from providers. Please don't hesitate to reach out to Rachel at rbremness@trellisconnects.org or Stacy at sdunn@trellisconnects.org with any questions. Sarah Blonigan at datacomplianceofficer@yourjuniper.org is also available to answer compliance questions.

We have a video training available here: <https://youtu.be/ZPNFILbaaJo>



Some recent questions we've received:

- Are insurance card copies required to be uploaded for reimbursement in 2024? At this time, insurance cards are not required for reimbursement. While not required, uploading copies of cards is very helpful to our insurance billing specialist to ensure that she has correct information to bill insurance companies. This saves everyone time in the long run for errors such as transposed numbers and other incorrect insurance plan information. Collecting insurance cards is highly encouraged for Diabetes Prevention Program classes.
- Will class participants receive a notification when their legal forms are expiring? Participants will receive a notice when their class forms have expired when they register for a new class. You will be able to view forms and dates on the class participant details page in the MIS.

This [handy forms chart](#) be found in the Juniper toolkit and can help you determine who needs to fill out which forms when. The first and last session form packets will be updated by 1/8/2024 with

some formatting changes for consistent layouts and titles. If you print and prepare first and last session form packets in batches, please wait until after 1/8/2024 to print them.

1/30/24 Webinar – From Stability to Savings: The Juniper Approach to Reducing Falls Among Older Adults

You are invited to join us on January 30 for our webinar: From Stability to Savings: The Juniper Approach to Reducing Falls Among Older Adults. In this presentation panelists will explore the effectiveness and costs savings of Juniper’s fall prevention programs, the role of community-based organizations in delivering these programs, and the how fall prevention interventions fit into the broader health care and policy landscape.

This webinar is geared towards potential payers and will be different from the webinar we held for providers in December. We invite you to join this session to experience how we share the network with potential payers and the types of questions they ask.

We hope you can join us! Register at:

https://zoom.us/webinar/register/WN_rHjYIMCQT8uqmKw40JjVzg#/registration

Powerful Tools for Caregivers Participant survey

Several providers have asked if the Powerful Tools for Caregivers (PTC) survey in the MIS is correct. The concern is that it is the same survey used in the Living Well series of classes, and it does not provide program specific information that some providers found useful. The survey in the MIS is the survey we are required to report for our ACL grants. You may collect additional surveys, but for our purposes you are not required to report those results to us. We contacted the national office for PTC, and this was their response regarding the surveys they require:

“Class Leaders receive evaluation forms in their materials zip drive once licensed. We do have it written into the curriculum for the leaders to provide the participants with an evaluation form at the end of week 1, with reminders for them to bring the evaluation form back each week so they can complete a weekly assessment. We do not require the evaluations to be reported back to PTC HQ at this time. Class Leaders are asked to report the number of enrolled participants (both at the start and conclusion of the six weeks), but that is an automated process, and the class leaders will receive that email from PTC HQ directly.”

What is a Community Care Hub?

There has been a lot of buzz around community care hubs. They were mentioned in President Biden’s Social Determinants of Health playbook that we shared last month. But what is a community care hub? A community care hub is another way to describe our Juniper network. Our friends from Healthy Living for ME, an organization in Maine that license the Juniper software platform, created this 2-minute video describing community care hubs. Please take a moment to watch this video and share it with your class leaders! <https://youtu.be/9g1v7zWPFqM>

MIS Manual Update

The yourjuniper.org user manual has been updated. There are two versions of the manual. One version for just participants and one for all users. The manual for participants is meant to assist participants who may be having trouble with yourjuniper.org. Both manuals can be found in the [Juniper provider toolkit](#).

Our previously recorded videos on yourjuniper.org have been removed as they are out of date. We will rely on the written manual moving forward.

Flyer of upcoming online classes

Attached is a flyer of upcoming online classes offered by the Juniper network. Please share this with your networks and refer Minnesotans as appropriate.

2024 Leader Training

Don't delay in signing up your leaders for training. All training sessions are planned between January and April. Trainings hosted by Juniper and Juniper providers can be found at [yourjuniper.org](#).

One training not on yourjuniper.org is being led by our friend, Dave Fink. Here are those details:

Tai Ji Quan: Moving for Better Balance

Location: Virtual

Dates: January 9 and 10 (deadline for registration is December 21)

Time: 8:00 - 5:00

Cost: \$375 (include materials)

To register, contact Dave at davefi@earthlink.net or call him at 612-816-8642.

Thank you!

Thank you for all you do to help people take control of their well-being.
As always, please reach out with any questions or concerns you have.
I speak for the Juniper team when I say we are grateful for your partnership!

